



When Connectivity Meets Mobility: Leveraging Smith Micro Enterprise Solutions

Smith Micro Mobility Command Center

Taming the Enterprise Market With Device Management and Connectivity

With the iPhone, Android, and iPad infiltrating the enterprise space, the need for device management is critical to ensure security, especially when it comes to lost devices. This trend is converging with the growth in connectivity options—3G, 4G, mobile hotspots, etc.—and providing greater access to corporate data and networks than ever before.

Smith Micro enterprise mobility solutions combine our industry-leading QuickLink® Mobility connectivity solution with our device management offerings, enabling enterprises to regain command and control over devices and connectivity. These core solutions—added to our auxiliary services such as secure file delivery and extended telepresence—put Smith Micro in an exclusive place within the enterprise ecosystem.

Wireless Trailblazer

Smith Micro has been on the forefront of next-generation wireless access from its inception and has been providing integrated mobile device solutions for just as long. As the market continues to evolve around iOS and Android devices, Smith Micro again takes the lead with software for HTC Android devices that is already integrated and on board.

Enterprises need a broader, more holistic approach to managing these new “consumer-oriented” devices that are entering their networks. At the same time, end users want to exploit the power of their devices and leverage solutions, such as new video technologies and other large-file services. Smith Micro draws on decades of experience to provide enterprises with an unrivaled suite of solutions.



Core Enterprise Solutions



Enable and Empower Mobile Workforces With Secure Device Management

Enterprise Device Management™ (EDM) equips IT administrators with the ability to enable and empower mobile workforces with one secure, central console for managing devices. This allows EDM to deliver a safe, scalable mobile device management solution with over-the-air capabilities to control devices, users, and application administration. Furthermore, system functionality can be accessed from anywhere—utilizing the single, web-based console.

Multi-OS device management enables remote provisioning and granular security for enforcing policies, protecting enterprise data, and allowing remote locking and wiping of data on lost or stolen devices. EDM also offers simple self-serve device management for end users, which allows mobile workforce members to manage select settings and applications, such as registration. EDM deploys mobile initiatives, including group membership and policy assignment, device configuration, and over-the-air management. Utilizing the intuitive EDM interface, system administrators can create and define subsets based on job responsibility or access requirements, such as establishing a user group for the helpdesk. With group-based administration, user properties are applied across multiple users. When a new user is assigned to a group, they automatically inherit appropriate policies and applications.



Control Expenses, Maintain Security, Keep Mobile Workers Connected

QuickLink® Mobility replaces the multitude of connection management applications provided by vendors and operators, minimizing customer care and reducing mobile expenses companywide. The client-server solution provides organizations a carrier- and device-agnostic option to safely unify the management of mobile workers, mobile devices, and mobile expenses. QuickLink Mobility supports multiple carriers, providing tremendous flexibility and eliminating the need to manage and administer multiple individual point solutions.

Because of the single client, QuickLink Mobility improves network security over mobile workers by providing IT administrators with visibility and control over mobile devices and expenses. The solution is compatible with 400+ devices and supports WWAN, WiFi, Ethernet, and dial-up technologies—providing a seamless user experience. The platform also offers customizable connection and security policies to promote ease of use, reduce mobile expenses, and enforce corporate standards and compliance. Simply put, QuickLink Mobility is designed to put IT back in command of all things mobile.

Complementary Enterprise Solutions



Deliver Large Business Files—Securely and Easily

SendStuffNow™, the secure file transfer service from Smith Micro, eliminates the threat and hassle of sending large business files through email or FTP. The cloud-based solution makes corporate file sharing safer and easier than ever. SendStuffNow can be used to completely replace outdated FTP servers, allowing you to send and receive large files with correspondents. Spanning documents, presentations, applications, images, and more, SendStuffNow supports all file types—striking the ideal balance between an optimal user experience and maximum file security.

SendStuffNow keeps enterprise files secure while reducing storage costs associated with outdated file-transfer methods. This is possible because files are delivered with AES 256-bit encryption coupled with an RSA 2048-bit key—bringing peace of mind to IT staffs. Designed with simplicity in mind, no training or software is required. Upload a file directly to SendStuffNow.com (or send one via the Outlook plug-in or smartphone apps), and the recipient receives an email linking them to the file. Recipients require no account and no special software to download files from SendStuffNow, making the experience quick and easy. The SendStuffNow service keeps track of each downloaded file, so senders know immediately which recipients have accessed which files.



Extend the Value of Your Telepresence Investment

Vidio XTP™ is a clientless platform designed to enhance existing telepresence videoconferencing systems by capturing and sending telepresence sessions to the Smith Micro cloud—enabling more participants to view broadcasted sessions. Vidio XTP allows businesses to share a telepresence video stream with anyone, through any video-capable wireless device, without the need for a client on the remote device. Telepresence sessions are also recorded to our secure cloud, facilitating easy file retrieval and storage for later playback. With Vidio XTP, HD-quality telepresence is available wherever enterprises need it to be.

Vidio XTP is compatible with most existing telepresence solutions and eliminates the need to be in a meeting room, as content is delivered to any wireless device. The solution extends telepresence participation to remote offices, client sites, home offices, and even air travel (provided WiFi is offered). The clientless platform leverages telepresence systems to save organizations time, hassle, and hardware costs. Transcending far beyond standard video calling, Vidio XPT technology employs adaptive streaming—providing the optimal user experience even in deteriorating network conditions.

Smith Micro enterprise mobility solutions enable businesses to regain command and control over devices and connectivity.

To learn more about Smith Micro enterprise mobility solutions, call 800 477 1543
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